

Supporting information – what to send

Supporting information, also known as ‘further evidence’, helps our health professionals to understand how your health condition or disability affects you.

It is really important to submit as much information as possible at the start of your claim.

This short guide explains what type of information we find useful.

Key things to remember:

- Any information about how your health condition or disability impacts you is useful.
- It does not just have to be medical – information from the people who know how your health condition or disability affects you, such as friends, family members and support workers is very important too.
- **Only send information or documents you already have available to you.**
- **Don’t request any information for which you might have to pay a fee, such as a letter from your GP.**
- **Do not delay** sending your form back because you are waiting for additional information – send what you already have.
- Include contact details for **everyone** involved in your care on your form.
- If we need extra information, we may contact those listed on your form.

Information you could send	Information you do not need to send
<ul style="list-style-type: none"> • Current repeat prescription list • Carers diary or letter • Hospital discharge or outpatient clinic letters about your condition or diagnosis and treatment • Reports or care/treatment plans from professionals who have treated or cared for you, e.g: <ul style="list-style-type: none"> ○ Occupational therapist ○ Physiotherapist ○ Community psychiatric nurse (CPN) ○ Social worker ○ Learning disability support team <p>Remember, do not pay for any medical evidence. If we need extra information, we may contact those listed on your form.</p>	<ul style="list-style-type: none"> • Appointment cards or letters • Hospital admission letters • Factsheets about your condition • Factsheets about medication you are taking • Information about tests you are going to have • Bus or train tickets to appointments you have attended • Directions or maps to appointments you have attended • Information you have sent to DWP before for PIP

If you have any questions about supporting information, please [contact us](#).